

I am HCA

I am committed to *Excellence Always*.

A-Accountability *I will:*

- Adhere to the mission, vision and values of the organization.
- Align my words, performance and appearance with the policies of the organization.
- Be responsible for my attitude and actions.

L-Leadership *I will:*

- Promote an environment of excellence, innovation and servant leadership.
- Inspire and motivate others by demonstrating exemplary behavior.
- Communicate effectively and recognize the contributions of others.

W-Willing *I will:*

- Maintain a high level of competency and the credentials required to provide the highest level of care possible.
- Exceed the expectations of everyone I encounter.
- Be flexible in regard to the challenges and changes that we face in healthcare every day.

A-Attitude *I will:*

- Bring a positive and enthusiastic attitude to work every day.
- Show compassion toward our patients and co-workers.
- Approach problems with a solution.

Y-“You First” *I will:*

- Place the needs of others first by striving to provide the best care possible.
- Honor the value of diversity and treat everyone with dignity and respect.
- Acknowledge your presence, introduce myself and explain in a timely manner aspects related to your care.

S-Safety *I will:*

- Demonstrate my commitment to patient safety by adhering to all facility policies and procedures.
- Keep my workplace and surrounding environment clean and safe.
- Hold in confidence all private information and interactions.

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Medical Center
Arlington